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N.H.P.U.C. Case No. DW 10-141

Exhibit No.

Justin C. Richardson

From: Pillsbury, Sarah [Sarah.Pillsbury@des.nh.gov]

Sent: Thursday, March 22, 2012 2:00 PM

To: Lakes Region Water Co.:

Cc: Mark Naylor:; Marcia Thunberg:; Rorie Holdenberg:; Stephen Eckberg:; Patch, Douglas L. :; John

Skelton:; Lakes Region Water Co.:; Justin C. Richardson; McKenna, Leah; Roy, Stephen

Subject: FW: # of Notice of Violation Letters Sent in 2011

Tom, You asked me to provide the number of "notice of violation" letters sent to public water systems in 2011. The Bureau's Enforcement Section provided me with the following response.

There were approx 1900 Safe Drinking Water Act related violations for which NOVs were sent to public water systems for violations occurring in 2011:

Maxumum Contaminant Level (MCL) violation (chem, turbidity, and bacteria): ~375

Monitoring or reporting violation (chem, DBP, bacteria, PbCu, GWR TM and IM, SWTR turbidity): ~854

Lead & Copper corrosion control related violation: ~16

Consumer Confidence Report (CCR) related violation: ~166

Public Notice related violation: ~292

Sanitary Survey/Significant Deficiency related violation: ~121

Certified Operator violation: ~7
Permit to Operate violation: ~49

Unapproved Well, Unapproved Treatment, Source Capacity violations - 3 total (one of each)

As we discussed, a Notice of Violation is typically the first correspondence issued in response to a known violation. It is very seldom that we begin with a "letter of deficiency", administrative order or fine.

Sarah Pillsbury, Administrator

Drinking Water & Groundwater Bureau, NHDES

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Attend DES's Annual Drinking Water Source Protection Workshop

Wednesday, May 2, 2012(Concord). Agenda & registration online -

http://www.agwt.org/workshops.htm